











Jodi's (Silver Icing)
Boutique





https://www.SilverIcing.com/JodiSturgill



# \* What Is Silver Icing?

Silver Icing is a online clothing boutique based in Surrey, British Columbia. With over 10,000 Stylists across Canada we believe in inspiring confidence through fashion. Silver Icing launches at least one presale item each and every day.

So you'll always have something new to discover. Our clothing ranges in size from adult xs-3xl, kids sizes and the occasional men's item. Want to know more? Just ask!

## \*What is a Presale?

Silver Icing operates on a pre-sale model. Which means the items launching each day aren't in stock quite yet - they usually arrive at our warehouse within two weeks of their By using a pre-sale model we offer a discount in the first 72 hours of launch and don't carry a ton of over head. Because we work on a presale model items do occasionally sell out - if you love it, nab it when you see it! Daily launches happen at 12PM (pst) you'll see details posted here in my group the day before around 3pm (plus extra reviews etc in the evening)

#### \*How Do I Order?

You can use my website: www.silvericing.com/jodisturgill and the message me to add to your friend. Individual links are at the very bottom □)

## \* SHIPPING

Shipping to me is always free! Select "ship to stylist" at check out if you're able to pick up in Saanich/ Victoria

#### OR

Ship straight to your mail box for \$6.99 on orders under \$100 and FREE on orders over \$100

PS if you order once, and find something you like again later in the message me - I can usually combine your order so you're only paying the shipping fee once.

### \* Let's Talk Returns!!!

There's been a lot happening in the background with Silver Icing as we adjusted to a paperless return system.

In the past Silver Icing has not been super strict on the return policy, sometimes allowing you to return things past the return date or that should have been final Stylists and head office have been working for the last few months to make it CLEAR what the return expectations are. The policy is now being enforced and the timeline has been extended slightly (wooohooo!).

So here's what you need to know:

- \* anything ending in .97 before tax and shipping is FINAL SALE
- \*If I have gifted you a half off it is FINAL SALE
- \*You have 30 days from delivery date (to me) to return for refund to your credit card (if I used my card this option doesn't apply) OR 45 days from delivery date to return for store credit on all other items
- \*With the new paperless system I need to start your return for you, please message me when you have an item to return so I can get you started!
- \*Items returned to HO that should not have been will be sent back to me in my echo, with no refund offered.

